

COVID-19 Market Update

Dear Traders,

Firstly we'd like to take the opportunity to thank you for your support and patience during these challenging times. Regardless of whether you are categorised as 'Essential' or not we appreciate that you may have faced unique hardships and struggles.

On Sunday 24th May The Government announced markets can fully open from the 1st of June. Tudor Markets have created a recovery plan as well as implementing changes to make the markets 'COVID SAFE'. You will see changes to how the markets operate. We ask that you self-enforce these changes and help guide customers who don't follow the rules.

Examples of changes to how you operate (But not limited to):

- You can no longer have a stall out, however, you can extend a stall using a table as long as it touches the stall and no member of the public is able to get in-between (Up to max 1 table depth).
- You must serve customers from within your stall, and not go to them.
- You must advise customers to follow the floor markers and guides if you see people deviating from them.
- You must not allow 'crowding' or 'gathering' of customers around your stall.
- Regardless of your commodity you must regularly wash or sanitise your hands.
- Minimise contact behind the stall between staff.
- Hand sanitiser available to both staff and customers.

Changes to the market operation:

- A new floor marker system will be introduced.
- Increased number of posters.
- A new floor plan and layout.

We aim to make our markets safe for both traders and customers alike.

The lists below provide you an overview of the changes that we will be bringing into effect, please be aware that compliance is mandatory as we have a duty to ensure the market is safe. Further changes may be introduced as guidelines and policies change over coming weeks and months.

Market changes

- A new floor marker system will be introduced.
- 2 meter distancing tape lines
- Increased number of posters.
- A new floor plan and layout.
- A alternative way how you pay your rent in the near future to minimise contact between staff and traders

Changes to how a trader operates

- You can no longer have a stall out, however, you can extend a stall using a table as long as it touches the stall and no member of the public is able to get in-between (Up to max 1 table depth approx. 2ft deep).
- You must serve customers from within and behind your stall, and not go to them to minimise physical contact.
- You must advise customers to follow the floor markers and guides if you see people deviating from them.
- You must not allow 'crowding' or 'gathering' of customers around your stall.
- Regardless of your commodity you must regularly wash or sanitise your hands.
- Minimise contact behind the stall between staff.
- Hand sanitiser available to both staff and customers.
- You may be given a new stall location.
- Please try to use contactless payments where possible.

Opening dates

Dudley - Monday 1st June

Rathbone - Tuesday 2nd June

Redhill - Thursday 4th June

Grays - Friday 5th June